EU-202609

Warranty Statement and Maintenance Manual

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Foreword

Dear Customer,

Thank you for choosing a GAC vehicle. We sincerely appreciate your trust and confidence in our brand. Our commitment is to deliver products and services of the highest quality, ensuring that every journey you take is safe, comfortable, and worry-free.

To maintain your vehicle in optimal condition throughout its service life, we kindly recommend that all scheduled maintenance be carried out by an authorized GAC repairer in accordance with the regular maintenance schedule provided in this manual. At our authorized service centers, your vehicle will be serviced by technicians who have received specialized GAC training and who adhere strictly to our official service standards and procedures.

This document is the official warranty and scheduled maintenance record for your vehicle.

Copyright for this document is reserved by GAC. GAC is responsible for the maintenance, interpretation, and clarification of the information contained herein. The information and technical data contained in this document are valid and effective as of the date it is provided to you. Any subsequent updates, revisions, or amendments issued by GAC shall prevail over the information contained in this document.

We wish you many safe and enjoyable journeys!

GAC Motor Europe B.V.

September, 2026

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1. Vehicle Delivery

1.1. Pre-delivery inspection

Your vehicle has undergone a comprehensive pre-delivery inspection in accordance with GAC standards. This inspection ensures that the vehicle meets our quality requirements and is fully prepared for delivery to you.

1.2. Vehicle delivery

Prior to delivery, your vehicle will be thoroughly inspected by an authorized GAC repairer to ensure it meets our quality and safety standards.

If you have any specific requests regarding vehicle settings or adjustments, please inform your authorized GAC repairer before delivery so that the necessary arrangements can be made.

2. Warranty

2.1. Basic vehicle warranty

GAC Motor Europe B.V., a company incorporated under the laws of the Netherlands and having its registered office in Amsterdam (hereinafter referred to as “GAC”), acts as the warrantor of GAC-branded vehicles and products.

The authorized representative of the Manufacturer designated to act on behalf of the warrantor within the territory of Poland is Jameel Motors Poland GAAC Sp. z o.o. with its registered office at Al. Ujazdowskie 41, 00-540 Warsaw, Poland, entered in the Register of Entrepreneurs of the National Court Register maintained by the District Court for the Capital City of Warsaw, 12th Commercial Division of the National Court Register, under KRS No. 0001109987, Tax Identification Number (NIP) 7011208860, and REGON 528855589.

The warranty period shall commence on the vehicle delivery date indicated on the original sales invoice. If the date specified on the invoice differs from the actual vehicle delivery date, the warranty period shall begin on the date the vehicle is physically delivered to the Customer.

Warranty coverage	Warranty Period (whichever comes first)
Basic vehicle warranty	8 years / 160 000 km
Power battery	8 years / 200 000 km, SOH 70%
Drive units	8 years / 160 000 km

2.2 Paint warranty

Warranty coverage	Warranty Period
Anti-Corrosion	10 years / unlimited milage
Paint	3 years / unlimited milage

Note：The Anti-Corrosion Warranty covers corrosion caused by defects in materials, manufacturing, or anti-corrosion treatment that results in perforation or affects vehicle function.

Surface rust, minor corrosion, and corrosion caused by external damage, environmental conditions, improper maintenance, repairs, modifications, or non-genuine parts are not covered.

2.3 Spare parts warranty

Spare parts	Warranty period (whichever comes first)
Spare parts	2 years / unlimited mileage from the date of purchasing invoice.
Power battery and drive units	4 years / 80,000 km

2.4 Warranty exclusions

The Vehicle Warranty does not cover any vehicle damage or malfunction directly or indirectly caused by normal wear, misuse, accident, improper maintenance, transport, including, but not limited to, any of the following:

1. Normal wear or deterioration, for example, seat depressions, wrinkling, abrasions or other deformations, and similar items.
2. Normal wear and tear of consumable parts, including but not limited to tires, brake system, wiper blades, and the 12V battery.
3. Failure to properly maintain the vehicle in accordance with the instructions provided in the owner's manual, including failure to carry out required maintenance, cleaning, inspection, appearance care, wheel alignment or balancing, or to promptly remove mud, dirt, salt, or other contaminants from the vehicle surface. Corrosion resulting from improper maintenance or cleaning is not covered.
4. Damage resulting from improper recovery, winching or towing the vehicle.
5. Force majeure, including, but not limited to, fire, explosion, earthquake, windstorm, flood, or deep water.
6. Driving over damaged or hazardous roads, including but not limited to driving off-road or participation in races, where such use results in external damage, corrosion, or other damage to the vehicle.
7. Overloading the vehicle.
8. Using the vehicle as a stationary power source in a manner not described in the owner's manual.
9. Harsh environmental conditions, including but not limited to road de-icing salt, seawater, chemicals, industrial pollutants, acid rain, animal or insect droppings, tree sap, or other corrosive substances.

10. External damage, including physical damage caused by stone chips, scratches, abrasions, dents, impact from road debris, tools, or third-party repairs, and any corrosion resulting from such external damage, including corrosion caused by damage that penetrates the paintwork from the outside in.

11. Accident or collision damage, including any corrosion or paint defect resulting from collision, accident repair, or structural modification.

12. Unauthorized repairs, modifications or alterations, including non-approved welding, drilling, sealing, painting, or other repair work, and any corrosion, paint deterioration, failure, or damage resulting from such work.

13. Water intrusion or poor drainage due to damage, including corrosion caused by blocked drain holes, improper drainage, water ingress due to accident, or unauthorized body modification.

14. Defects or damage caused by non-genuine spare parts or materials, including corrosion resulting from the use of non-genuine parts, materials, or improper repair materials.

15. General appearance and normal noises and vibrations, including minor discoloration, fading, dulling, normal surface oxidation, or minor surface corrosion that does not result in perforation or affect the normal function or performance of the vehicle.

16. Corrosion of components that are not part of the vehicle body structure, including exhaust pipes, bolts, nuts, fasteners, and other components subject to normal surface oxidation or corrosion, is not covered by the Anti-Corrosion Warranty.

17. Windshield or window glass broken, scratched, or cracked, where the damage is not caused by a defect in GAC-manufactured or supplied materials.

18. Components or equipment which are not part of the vehicle at the point of manufacturing.

19. Unauthorized odometer changes.
20. Failure to complete all marketing quality improvement measures as stipulated by GAC or the manufacturer.
21. Other failures, damage, or quality issues not attributable to defects in GAC's manufacturing, materials, design, or production processes.

Exercising rights under this warranty shall not affect or limit the Customer's statutory rights against the seller under applicable consumer protection laws.

The warrantor shall review any warranty claim without undue delay and, in any event, no later than 14 days from the date the vehicle is delivered to an authorized GAC service. The warrantor shall fulfill its warranty obligations within 30 days of receiving the vehicle or the warranted item. In exceptional circumstances where compliance with the above timeframe is not reasonably possible, the period for performing the warranty service may be extended. In such cases, the Customer shall be promptly informed of the reasons for the delay and provided with a revised estimated completion date.

This warranty shall automatically transfer to any subsequent owner of the GAC vehicle. The warrantor reserves the right to request any person claiming warranty coverage following such a transfer to provide reasonable evidence confirming their current ownership of the vehicle.

3. Maintenance instructions

3.1. Regular maintenance

If necessary, follow the steps of addition, cleaning, washing, adjustment, lubrication, repair or replacement after inspection.

Maintenance items	**Maintenance Interval** (whichever comes first)
Check the condition of the cooling system piping and connecting parts.	every 30,000 km or 24 months
Inspect the cooling system for leaks and replenish coolant if necessary.	every 30,000 km or 24 months
Inspect the mounting bracket of the integrated power drive assembly, inspect the mounting bolts of the bracket and tighten the looseness.	every 30,000 km or 24 months
High-voltage wire harness: 1. Check whether the cable between the high-voltage wire harness and the connector is loose. 2. Check whether the protection of high-voltage wire harness through the wire hole and through the wire sheath is in good condition and whether the wire harness is worn.	every 30,000 km or 24 months
Inspect the high-voltage connector, the appearance of the low-voltage connector and for reliable installation, inspect the connector surfaces for damage and for installation in place.	every 30,000 km or 24 months
Bolt inspection: Inspect each fastening bolt of the integrated power drive unit assembly for looseness.	every 30,000 km or 24 months

Maintenance items	**Maintenance Interval** (whichever comes first)
Inspect whether all components, fasteners, wiring harnesses and pipelines of the integrated power drive assembly are fixed reliably and effectively, whether there is interference phenomenon, and whether there is oil leakage and water leakage at the bottom of the integrated power drive assembly.	every 30,000 km or 24 months
★ Replace the coolant.	every 60,000 km or 48 months
Check the reliability of the integrated power drive assembly (check that the connection of the high-voltage harness is secure, check that the mounting bracket is loose, read the DTC).	every 30,000 km or 24 months
Check the reliability of the power battery (check whether the high-voltage wiring harness connected with the battery box is secure, check the working state of the battery cell with special tools, read the DTC, check whether the power battery case is squeezed, deformed, bumped, etc., check the torque of the power battery fastening bolts, and check whether the explosion-proof valve on the rear side of the power battery system falls off).	every 30,000 km or 24 months
Check the reliability of the integrated power system (check whether the connections of the high-voltage and low-voltage connectors are in good condition, check whether the low-voltage 12V battery positive and negative harness connections are secure, check whether the mounting bolts are secure, and read out the fault codes).	every 30,000 km or 24 months

Maintenance items	**Maintenance Interval** (whichever comes first)
Inspect the high-voltage wiring harness (high-voltage wiring harness under chassis and protection plate of high-voltage wiring harness for damage; the connection with motor is secure and in good condition).	every 30,000 km or 24 months
★ Replace the brake fluid.	every 60,000 km or 48 months
★ Replace differential reducer gear oil.	every 60,000 km or 48 months
Check the parking brake, brake pedal (check function of pedal and parking brake is in a good condition).	every 30,000 km or 24 months
Check brake discs and brake pads (check thickness, wearing condition and replace if necessary).	every 30,000 km or 24 months
Check wheel mounting bolts (check and tighten according to specified torque).	every 30,000 km or 24 months
Check tires/hubs for wearing condition, make tire rotation if necessary and correct tire pressure.	every 30,000 km or 24 months
Check chassis bolts (check and tighten as specified).	every 30,000 km or 24 months
Check brake system (check brake fluid lines for leaks, check brake fluid level and replenish if necessary).	every 30,000 km or 24 months
Check the tie rods (check the clearance and check whether the connection is firm) and check the connection between	every 30,000 km or 24 months

Maintenance items	**Maintenance Interval** (whichever comes first)
the steering column and the steering gear (check and tighten according to the specified torque).	
Check the reliability of the differential & reducer (seals for oil leaks, check the surface state).	every 30,000 km or 24 months
Check the reliability of the brake pipeline for leaks and for damage to the protective covering.	every 30,000 km or 24 months
Inspect the vehicle bottom (check the brake fluid pipeline and the bottom coverage for damage).	every 30,000 km or 24 months
Inspect the suspension ball joints and the dust cover (no loose ball heads, no oil leakage from the dust cover).	every 30,000 km or 24 months
Inspect the suspension assemblies (check the bushings for aging, breakage, torque of connecting bolts and nuts, deformation and cracks of rods).	every 30,000 km or 24 months
Check wiper/washer (wiper cleanliness, change blades, if necessary, add detergent, check function, adjust nozzle if necessary).	every 30,000 km or 24 months
Check the sealing property of the front wiper shaft sealing ring and apply lubricating oil (after the sealing ring is removed, apply lubricating oil to the position matching with the wiper shaft, the grease shall be lithium base grease, and the performance shall be resistant to low temperature of-40℃).	every 30,000 km or 24 months
Clean the windshield chute drain.	every 30,000 km or 24 months

Maintenance items	**Maintenance Interval** (whichever comes first)
Check door limiters, fixing pins, door locks, hood locks, trunk locks, latches, front hatch/rear door hinges (check and tighten to specified torque; The door limiter shall be dust-cleaned and lubricated. Clean dust and apply lubrications to the matching surface of door lock ratchet and lock catch.	every 30,000 km or 24 months
Electric back door drive rod/balance rod/air spring ball socket is greased (without removing two rods), grease requirements: lithium soap-based synthetic hydrocarbon, high viscosity.	every 30,000 km or 24 months
Inspect the interior and exterior lighting appliances and electrical equipment.	every 30,000 km or 24 months
Self-diagnosis (check DTCs with special diagnostic equipment).	every 30,000 km or 24 months
Check 12V battery (check 12V battery condition with special tool, secure positive and negative connections, test voltage).	every 30,000 km or 24 months
Check front and rear combination lights (check the lights and adjust if necessary).	every 30,000 km or 24 months
★ Replace the air conditioner filter element.	every 30,000 km or 24 months
Road test (performance inspection).	Each time maintenance is done
Visually inspect the following items	

Maintenance items	**Maintenance Interval** (whichever comes first)
Drive shaft boot (grease leakage or damage)	every 30,000 km or 24 months
Differential & reducer and high voltage wiring harness (without dynamic bumping trace).	every 30,000 km or 24 months
High voltage wiring harness sheath under floor (without bumping marks).	every 30,000 km or 24 months
Check body and underbody corrosion protection (repair if necessary)	every 30,000 km or 24 months

Note 1: Symbol meanings used in the table "★" replace.

Note 2: The table above is based on normal driving conditions and if the vehicle is used in one or more harsh driving conditions, please follow the supplementary maintenance instructions.

Note 3: In areas where roads are salted during winter, brake caliper cleaning and lubrication need to be carried out every 30,000 km or 12 months (whichever comes first).

3.2. Supplementary maintenance under harsh driving conditions

Maintenance intervals are based on normal driving conditions and may require additional maintenance items or reduced intervals if the vehicle is frequently used in harsh conditions, please contact the GAC authorized repairer. The following conditions are considered bad driving conditions:

1. Drive in a high dust environment, such as desert, construction site, etc.
2. Drive in severe cold (below -20°C) or high temperature (above 40°C).
3. Drive in a humid environment or wade frequently.
4. Drive on the road surface of salt or corrosive material.
5. Engage in commercial operational activities or often be used for high-load use, such as traction trailers.
6. Engage in off-road driving, racing or competitive activities.

Maintenance items	Harsh condition	Maintenance Interval
Check wheel fixing bolts	1, 2, 3, 4, 5, 6	Every 10,000 km or 6 months
Check chassis bolts (check and tighten bolts to specified torque)	1, 2, 3, 4, 5, 6	Every 10,000 km or 6 months
Check steering level (check clearance, check that connections are secure)	1, 2, 3, 4, 5, 6	Every 10,000 km or 6 months
Check suspension ball connector and dust cover (check ball connector for loose or dust cover for water leaking)	1, 2, 3, 4, 5, 6	Every 10,000 km or 6 months
Check the suspension assembly (check that the bushing is free from aging and breakage, the connecting bolts and nuts are tightened to the specified torque, and the connecting rod is free from deformation and crack)	1, 2, 3, 4, 5, 6	Every 10,000 km or 6 months
Replace air conditioning element	1, 2	Every 10, 000 km

3.3. Regular maintenance record

All vehicle service operations, including scheduled maintenance inspections, adjustments, repairs, and warranty repairs, are recorded in the information systems of authorized GAC service centers and in the central systems of GAC Europe.

Compliance with the maintenance schedule specified in the Periodic Maintenance Schedule is a mandatory condition for maintaining warranty coverage and preserving the rights granted under the manufacturer's warranty.

Your satisfaction is our highest priority. Should you have any questions, concerns, or require assistance, please do not hesitate to contact us through an authorized GAC service center or directly through GAC Customer Support. We will be pleased to assist you.

